

22/09/20223

Introducing you to our new Kinetic website

To our valued partners,

We are excited to introduce you to the new Kinetic website www.wearekinetic.com and update you on changes that will soon take place.

Please be advised that from 29 September 2023 the Surfside Buslines website will be redirected to the Kinetic website.

Kinetic's new website has been designed to enhance customer experience with streamlined navigation making it easier for users to quickly find the information they seek.

Each region now has a dedicated space on the new website under Travel Info providing direct access to:

- / Timetables, fare information, service updates and journey planning via translink.com.au
- / School bus service information
- / Enquiry forms for lost property, charters and regional contact information
- / Information on upcoming events, accessibility, career opportunities and more

To view our regional page please visit www.wearekinetic.com/au/gold-coast

This update and the renewed Kinetic website reflects our ongoing commitment and investment in better passenger experiences before, during and after their journey.

There will be no change to any contact information including phone numbers or emails at the time and we look forward to continuing to provide safe and reliable bus services for the community and our clients.

Thank you for your patience and understanding while this transition occurs and should you have any questions or concerns, please do not hesitate to contact me directly on the details below.

Your faithfully,



Martin Hall
Executive General Manager – South East Queensland
Kinetic
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